

# Case Study

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## THE CHALLENGE

A Texas-based bank wanted to find a draw inspection partner that would provide credit for on-site and off-site materials

## SOLUTION

1. Compiled a detailed list of building materials that the lender wanted to give credit for.
2. Contacted borrower/builders to help resolve any issues related to this customization.
3. Able to assign the site inspection and off-site inspection seamlessly through our field service management platform.

## RESULTS

-  Our report writing team reviewed the list and used a peer review process to determine accuracy.
-  Allowed for quick resolution of issues without involving the client team.
-  Our system allowed for separate assignments for the same project, making it easier to conduct inspections for site work and materials in different cities.